

Agenda

- 1 Motivation and Introduction
- 2 Testing Web Services 101
- 3 Case study: A Simple Health Record Service
- 4 Future Work: Web Service Compositions
- 5 SAP Research

Abstract

Today's large enterprise systems are service-oriented, i.e., they are built by composing independent components, called services, that encapsulate a certain business functionality. Service-oriented enterprise system impose many challenges in general and in particular with respect to their security. The dynamic nature of service-oriented systems as well as the fact that a service-oriented system is usually composed out of services from many different providers, makes these system a particular interesting target for model-based or specification-based testing approaches.

In this talk, we will motivate the challenges of testing service-oriented systems in general and, in particular, we will present an approach for modeling and (conformance) testing security policies for Web services. Our approach is based on previous work in using HOL-TestGen for conformance testing of security policies.

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Page 2 of 32

Has Sony been Hacked this Week?

http://hassonybeenhackedthisweek.com/

Time-line of the Sony Hack(s) (excerpt):

2011-04-20 Sony PSN goes down

2011-05-21 Sony BMG Greece: data of 8300 users leaked

2011-05-23 Sony Japanese database leaked

2011-05-24 Sony Canada: roughly 2,000 leaked

2011-06-05 Sony Pictures Russia

2011-06-06 Sony Portugal

2011-06-20 20th breach within 2 months, 177k email addresses leaked

(http://hassonybeenhackedthisweek.com/history)

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Consequences:

- account data of close to 100 million individuals exposed
- over 12 million credit and debit cards compromised
- more than 55 class-action lawsuits
- costs of \$170 million only in 2011

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Page 4 of 32

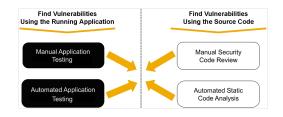
Observation

The two main causes are:

- "bad" programming resulting in: SQL Injections, XSS, backdoors, ...
- configuration errors: inactive access control, data leakage, ...

Countermeasures:

- (Security) Training
- Static (source code) analysis
- (Specification-based) Testing



Costs of Computer Hacks

 TJX Company, Inc. (2007) \$250 million Sony (2011) \$170 million Heartland Payment Systems (2009) \$41 million

A hack not only costs a company money, but also its **reputation** and the **trust** of its customers. It can take years and millions of dollars to repair the damage that a single computer hack inflicts.

(http://financialedge.investopedia.com/financial-edge/0711/Most-Costly-Computer-Hacks-Of-All-Time.aspx)

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Page 5 of 32

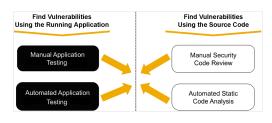
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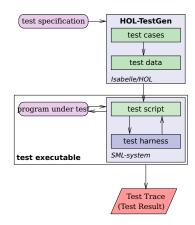
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HOL-TestGen

- HOI -TestGen:
 - specification-based testing
 - based on Isabelle/HOL
- HOL (Higher-order Logic):
 - "Functional PL with Quantifiers"
 - plus libraries on Sets, Lists, . . .
- Interactive User Interface:
 - user interface of Isabelle
- Test harness/driver
 - automatically generated for SML
 - others via foreign language interface
- Applications:
 - Unit testing
 - Sequence testing
 - Security policies (firewall policies)



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Page 7 of 32

A Simple Test Theory

```
theory List test
imports Main begin
  consts is sorted:: "('a::ord) list ⇒bool"
  primrec "is sorted[] = True"
         "is sorted (x#xs) = case xs of
                                    [] \Rightarrow True
                               | y \# y s \Rightarrow ((x < y) \lor (x = y))
                                         ∧is sorted xs"
  test_spec "is sorted (prog (I::('a list)))"
   apply(gen test cases prog)
  store_test_thm "test sorting"
  gen test data "test sorting"
  gen test script "test lists.sml" list" prog
end
```

The HOL-TestGen Workflow

The HOL-TestGen workflow is basically fivefold:

- Step I: writing a test theory (in HOL)
- 2 Step II: writing a test specification (in the context of the test theory)
- 3 Step III: generating a test theorem (roughly: testcases)
- 4) Step IV: generating test data
- Step V: generating a test script

And of course:

- building an executable test driver
- and running the test driver

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Page 8 of 32

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Today's World is Distributed

Modern applications are built

- by composing (black-box) services
- · are re-composing happens relatively often
- require complex security configurations

There are

- widely adopted standards (e.g., WSDL)
- · powerful frameworks for building Web Services

Idea:

Let's try to apply HOL-TestGen in this scenario

Necessary steps:

- model Web Service Application API in HOL
- connect HOL-TestGen to a Web service Framework

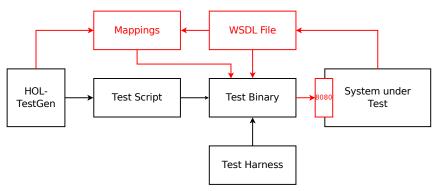
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Page 11 of 32

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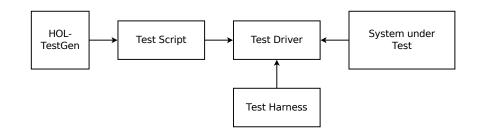
Remote Testing Setup



Provide support for the .net/mono framework:

- Add support for F# code generator to Isabelle (HOL-TestGen)
- Develop Test Harness in F#
- Use the WSDL toolchain for C# (F# not stable yet)

Local Testing Setup



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Page 12 of 32

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Case Study: Overview

- HealthCare web service
- Policy conformance testing
- Data handled:
 - Summary care records
 - Entries
 - Legitimate Relationships



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Page 15 of 32

Demo: Unit Test Scenario

Three users:

- Alice: Nurse
- Bob: Clinical Practitioner
- Charlie: Clerical

Example test case:

- createSCR Charlie Smith
- addLR Charlie Smith 0 {Bob, Charlie}
- appendEntry Bob Smith (Open, 1, "Entry content")
- · readSCR Bob Smith
- readEntry Alice Smith 1

Case Study: Policy

- Role-based access control
 - Nurse
 - Clinical practitioner
 - Clerical
- Legitimate relationships
- Sealed envelopes

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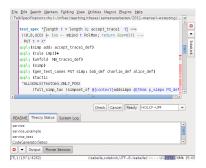
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Page 16 of 32

Demo: Sequence Test Scenario

Test specification:

- 1st operation: createSCR
- 2nd operation: addLR
- 3rd operation: appendEntry
- · 4th operation: readEntry or readSCR
- ⇒ 88 generated test data



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Page 17 of 32

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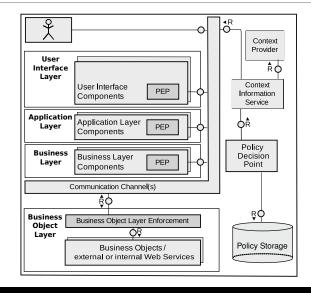
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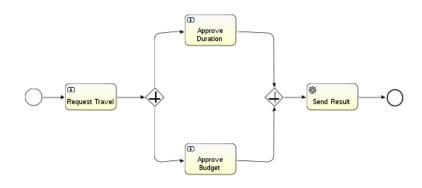
Page 19 of 32

A Typical SOA/Process-based Architecture



Web Service Compositions

Many Applications are process-driven



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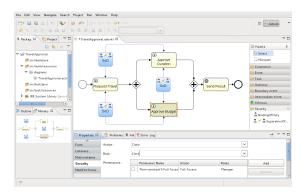
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Page 20 of 32

Using BPMN Models for Testing

Integrating HOL-TestGen and a BPMN tool provides a

- graphical way of writing test specifications
- interactive way of exploring the test space / test cases (coverage!)



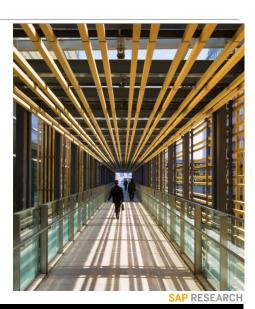
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Outline

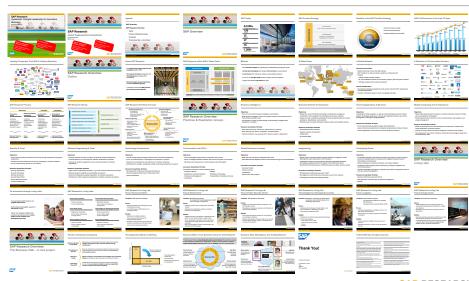
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About SAP Research

- The global technology research and innovation unit of SAP.
- 19 research locations worldwide with 700 employees (SAP: > 54500).
- Seven thematic research practices and four realization groups
- A network of more than 800 partners from industry and academia



SAP Research: An Overview



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Page 24 of 32

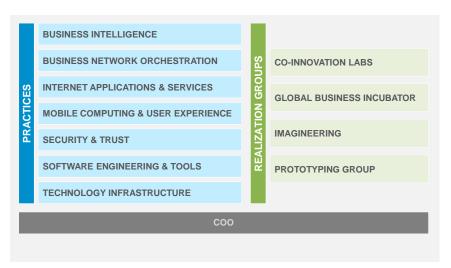
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SAP Research Locations



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SAP Research Set-up



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Page 27 of 32

Research vs. Development

An Exaggerating and Simplified View

	Research	Development	
Time horizon:	3–5 years	0.5 years	
Work mode:	"it's ready, when it's ready"	SCRUM with 4 week tacts	
Technologies:	no limitations	limited selection	
Process:	flexible	rigorous SDL	
Results:	papers (knowledge), patents (IP), small prototypes	mission critical, large products (> 10 MLOC)	
Support:	best efforts	> 20 years	

SAP Research Process

Discovery			Invention		Innovation	
Channeling Trends	Designing Portfolio & Roadmap	>	Co-innovative Research	>	Knowledge & Technology Transfer	
Identifying, evaluating, and monitoring emerging trends and ideas across our co- innovation network	Creating a strategic research framework based on identified and evaluated trends		Conducting collaborative research projects involving SAP's product groups, customers, and partners		Creating new technologies and solutions from prototypes and improving existing products	
Relevant Trends & Developments	Focus Topics	>	Demonstrators & Prototypes	>	Customer Pilots, Fast Productization	

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Page 28 of 32

The Researchers Dilemma

44

A research should drive the future of the company but not act as extended work bench.

The three main challenges are:

- Timing
- Knowing the right persons
- Resources

Personally, I have experience with

- Top-down: (large) transfer projects (likely to result in high visibility)
- Bottom-up: (small) personal collaborations (likely to generate impact)

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Page 29 of 32

Page 30 of 32

Personal Experiences



People do not refer to (trust) organizations, they refer to (trust) other people!

Advise:

- Try to become an expert the key decision people refer to (trust).
- Do networking across your reporting line (talk to the people on the same floor, building, etc.)

Some example stories:

- Mobile
- Advanced access control models
- Static code analysis and testing

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Page 31 of 32

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